

## CONSERVATORS OF THE RIVER CAM

# 6

### NOTES FOR THE MEETING TO BE HELD ON 14 JULY 2011

#### Agenda

#### No

#### 6. Health & Safety / Incidents

6.1 H&S policy and framework: Mike Barrett (BRM Consultancy Services) met with the health and safety sub-committee group on 17 May at the DoubleTree Hotel, Cambridge. He has prepared a sub-policy statement for Employees which Conservators may approve subject to any amendments. See note 5, Matters for Decision. Mr Barrett has prepared a draft sub-policy statement for the public use of the navigation; the River Manager will respond to points requiring clarification. An interim invoice for Mr Barrett's fees has been paid (£1395).

#### 6.2 Reportable incidents

There have been no reportable incidents on the Conservancy's landholdings in the last quarter.

Two incidents involving members of the public using the navigation have required hospital treatment:

- an 18 month old child's finger was crushed in a punt-on-punt collision, Middle River. The child underwent plastic surgery under general anaesthetic. The hire company involved was Scudamore's.

- an adult female hiring a canoe slipped whilst making portage between the Middle and Upper River at the Boat Rollers, sustaining a broken leg. A first aider, paramedic and ambulance attended. The canoe hire company involved was Granta Punting Company. The City Council, property owner, has been advised to report this to HSE as a RIDDOR incident.

Cambridge News published a warning on 28<sup>th</sup> June claiming that students jumping into the Cam had been hit by illness, and one was believed to have contracted Weil's disease. Jean Perraton, Cam Valley Forum/Wild Swimming, has offered to investigate the veracity of this claim with the hospital authorities. The City Council sought clarification of the Conservancy's rules and regulations regarding swimming in the Cam to assist them in their dealings with the media and members of the public.

#### 6.3 Non-reportable incidents and near misses: staff

The Deputy River Manager's failure to arrive at work following a weekend and subsequent hospital admittance has brought into focus the need for good lines of communication between staff given the frequent occurrence of lone working.

6.4 Non-reportable incidents and near misses: public

A summary table of incidents for the period mid-April 2011 to mid-July 2011 inclusive is annexed. The data has been sub-divided to include a table on 'environmental' incidents as requested at the 14<sup>th</sup> April meeting.

Letters have been sent to vessel owners and operators who have been observed leaving Baits Bite Lock without raising the guillotine gate fully. The reduced headroom poses a danger to other navigators, especially at night.

The River Manager has exchanged letters with Granta Punting Company about the lashing together of punts on the upper river during a chauffeured visit on 15 May. The reduced the river width and there was a near miss with a canoeist on a blind corner. The proprietor defended his actions and stated that customers are deferring to choose the upper river for recreation because the middle river (College Backs) is unregulated and hazardous.

At the last meeting, Dr Brighty asked for a report to be brought forwards regarding the tree pollarding programme and safe management of the towpath. There have been difficulties in obtaining the necessary data owing to staff leave issues. A report will be brought to the 29th September meeting.

6.5 Procedures / Risk Assessments: All CRA Clubs have adopted a list of officially recognised Access Points for River Cam Events which are identifiable, for emergency purposes, using the nearest postcode.

Following the safety group meeting on 17<sup>th</sup> May, Dr Brighty has advised the River Manager to make contact with an EA equivalent at Ely to discuss contingencies for managing HAV (Hand Arm Vibration). This task remains outstanding.

6.6 Safety Equipment: A register of keys issued to staff has been updated. Unserviceable fire extinguishers were replaced in May (cost £352). A company producing luminous safety discs, Traxeyes Ltd, has contacted the offices about the benefits their product could bring to improving edge demarcation at lock and mooring sites. They provided an example of recent use by the Broads Authority at its landing stages at Potter Heigham. By ironic coincidence, 8 of these same discs were provided gratis by the County Council's Cycling Officer some months ago to help towpath users to identify the vehicle bollards guarding the public right of way at Chesterton and Baits Bite. The inventor of the discs has been put in touch with an agent who may be able to develop their product line in North America. The discs are retailing at around £5 per unit.

## INCIDENTS: PUBLIC (NAVIGATION)

Date	What happened	Location	Whose responsibility	Actions taken
06/04/2011	A cox in a rowing four was hit by an aggressive swan. The bird took to the wing from astern, chased the four and hit the cox in the back shortly after taking off.	Plough Reach	Conservancy / Natural England	Biding time until cygnets hatched and HM Swan Marker agreeable to the adult breeding pair's relocation
03/04/2011	A commercial ferry punt was stolen from its moorings in the early hours of the morning. Its chain was cut. The thieves poled the punt away. The owner believed that it had been stolen 'to order'. The punt was later found abandoned and deliberately holed approximately 3 miles downstream of the City.	Granta Mill Pond	Hireboat operator. Police.	Punt was retrieved by Conservancy workforce and recovered to Clayhithe Depot. Hireboat company collected it from the Depot.
06/04/2011	A passenger-carrying narrowboat was moored two-abreast with another vessel in a narrow reach of the river in contravention of the Conservators' Mooring Policy, causing a hazard to other river traffic.	Plough Reach	River Manager. Hireboat operator.	See below.
10/04/2011	A passenger-carrying narrowboat was moored against another residential narrowboat in a narrow reach of the river, in contravention of the Conservators' Mooring Policy and also causing a hazard to light craft using the river.	Plough Reach	Conservancy. Hireboat operator.	Warning note sent to hireboat operator.
12/04/2011	A motorcruiser almost had a head-on collision with a passenger vessel which was cruising in the incorrect navigation lane (contra COLREGS). The motorcruiser owner took avoiding action but was subjected to jeers from the crew of the passenger vessel who claimed that he was on the wrong side of the river.	Bottisham	Passenger boat operator. Private boat owner. River Manager.	River Manager wrote to passenger boat operator seeking an explanation. The statement of the staff member involved was in contradiction of the private vessel owner's claims. A search of past incidents brought to light a previous incident involving the same private vessel owner with a different motor cruiser. The private owner would appear to have a misunderstanding about navigation lane protocol. The Environment Agency was unable to confirm the vessel owner's identity so it was not possible to send a warning/advisory letter.
17/04/2011	A narrowboat heading downstream in the correct navigation lane encountered a double scull heading upstream which had taken the corner wide and was therefore on the incorrect side of the river. The master of the narrowboat hailed a warning shout but the double scull did not turn sharply enough. The master of the narrowboat shouted at them	Elizabeth Bridge	Master of narrowboat. Crew of double scull. Cox of coxed four.	Master of narrowboat reported incident to British Rowing (ref. 6403).

	again and put his engines into reverse to make an emergency stop. Both the double scull and a coxed four came to a stop very close to the narrowboat's bows without an actual collision.			
19/04/2011	Some students were caught on CCTV trying to steal a punt.	Jesus Green	Police.	The Police took chase and arrested three teenagers. The punt was taken into temporary storage by a large commercial operator until its ownership could be ascertained.
20/04/2011	A scull was travelling downstream in the correct navigation lane in good visibility and conditions of low flow. A coxed rowing eight was travelling upstream and the cox made a steering error whilst accounting for an awkward bend in the river, causing the eight to be on the wrong side of the river. The eight rowed over the bow canvas of the scull and pushed it under water. It took some time to disentangle the two craft. The sculler was shaken but uninjured. No capsizes resulted.	Eights Marina	Club Safety Advisors.	Report submitted by Club to British Rowing (6424). Club representatives discussed the incident without the need for Conservancy mediation. Streetworks were blocking the towpath underneath the bridge,, obscuring visibility for the bankside coach and their ability to give instructions or a warning shout ahead of the collision.
26/04/2011	Three motor cruisers refused to oblige marshals' instructions and they continued to cruise along the rowing course disrupting an advertised race, causing delays to the competitors.	Chesterton	Race organisers. Coneservancy.	Further information sought from witnesses. Firm identification of vessels not ascertained.
02/05/2011	An aggressive swan had taken to attacking rowers and kayakers. A local resident was concerned about the welfare of the swan.	Victoria Bridge	River users. Conservancy. RSPCA / Natural England.	Ongoing monitoring of situation.
02/05/2011	A fallen tree was reported to be part-obstructing the river.	Paradise Island LNR, Newnham	Private landowners (not the statutory navigation).	Landowner (City Council) commissioned contractors to remove the tree.
15/05/2011	A commercial punt operator sent some a punt party onto the upper river (permissive navigation). The single punts were chained together in pairs (12 punts as 6 pairs) and operated by professional chauffeurs. One punt had 15 people in. The rafted punts were navigated along the centre of the river channel and at one point, there were 2 pairs strapped together (4-wide across the channel). A canoeist encountered the obstruction unexpectedly. No collision resulted (near miss).	Newnham	Commercial punt operator. Conservancy.	River Manager wrote to commercial punt operator questioning safety of operating rafted tours. Clarity of regulation required.
25/05/2011	A young 'crack' willow had fallen across the river, obstructing 3/4 of the channel width. Manually propelled craft were still able to pass by. Its location was verified by a Conservancy member of staff and it was reported to the riparian landowner for attention (City Council).	Paradise Island LNR, Newnham	Landowner (City Council).	City Council arranged for contractors to remove the obstruction.

18/05/2011	A home-built punt was drifting loose on the river, part sunken and apparently holed, causing a hazard to other users of the navigation.	Brasley Bridge, Grantchester	Punt owner.	River Foreman searched for the punt by foot but was unable to locate it.
27/05/2011	Two rowing eights were navigating on the river at dusk without navigation lights. A large passenger vessel was navigating towards the City in a confined reach and had pulled out of the usual navigation lane to allow a narrowboat to spin and return to its moorings. One of the rowing eights raced up on the inside of the passenger vessel and narrowly avoided colliding with the narrowboat undertaking her manoeuvres and the passenger vessel. There were no injuries. Further upstream on a wider section of the river, the passenger vessel was overtaken by another rowing eight which bore no navigation lights; they were invisible until the last minute.	Plough Reach	Club Safety Advisor	The Manager of the passenger vessel wrote a complaint to the club involved (the rowing eights were from the same club).
28/05/2011	A rowing regatta was seriously disrupted by two narrowboats cruising side-by-side which failed to stop before one of the divisions. The masters of the narrowboats were asked to wait. They ignored requests and continued along the course, causing a 40 minute delay for waiting competitors. The upshot of this was that the last division was half an hour late, causing further inconvenience to other river users. Neither of the narrowboats involved carried any form of identification (no names or registration numbers).	Ditton Corner	Race organisers. Conservancy.	Witness statements being sought.
31/05/2011	A large willow log was floating in the river, half-obstructing the navigation channel.	Plough Reach.	Conservancy.	The river crew attended and were able to haul it onto dry land the same afternoon.
31/05/2011	The master of a passenger vessel reported that a large branch from a tree had fallen into the river, blocking half the channel width.	Horningsea.	Landowner. Conservancy.	The Conservancy staff attended the same afternoon and removed the branch using the workboat lifting arm, placing it on the land it had originated from. The landowner was informed of the action taken.
31/05/2011	A rowing eight navigating at speed was heading upstream in a confined channel an hour before sunset, probably practising a piece before the May Bumping Races in contravention of College rowing club regulations. There were other rowing eights on the river doing the same. A barge was returning to its home moorings and it was stationary, ready to tie up but slightly away from the bank. One rowing eight came	Horningsea	Club Safety Advisor. Umbrella committee.	River Manager asked committee's senior treasurer to send a reminder to crews using the reaches downstream of Baits Bite to navigate with caution.

	towards the barge. The cox didn't see the barge and the eight ploughed into the obstruction, causing three of the young male crew to be thrown out of their seats (but fortunately not immersed in the river). The crew apologised to the master of the barge and returned upstream shaken and subdued. The eight did not appear to suffer any damage.			
05/06/2011	A barge was 'double moored' against another vessel on a blind corner of the river, causing a hazard to rowers in particular, in a zone of changed navigation lane priorities. The barge had moved from its usual moorings to escape a large Fair being held in the City. The owner had moored up against an ally vessel on private moorings rather than continue further out of the City to use the official visitor moorings.	Grassy Corner	Vessel owner. Conservancy.	Identity of barge was confirmed by witnesses. Warning note issued.
05/06/2011	Wooden floor gratings from 6 punts were thrown into the river in the early hours of the morning by someone moving upstream in another punt or small craft. The flotsam was reported later the same morning by a College Porter.	Quayside	Commercial punt operating company. Conservancy.	The gratings were retrieved by a member of a College Punt Society and the 'find' was reported to the Conservancy office, with the serial numbers which identified them to the owner. The owner was contacted and put arrangements in hand to collect the missing gratings. The interference was probably contemporaneous with the deliberate holing of one of the same punt company's punts at its moorings (publicly accessible location).
03/06/2011	A family took a chuaffeured punt tour along the Backs. The 18-month old daughter's finger was crushed when the punt collided with a self-hire punt crewed by an exuberant party of foreign students. The girl's finger was broken and lacerated. She was taken to A&E and spent the weekend in hospital undergoing plastic surgery.	College Backs	Commercial punt operating company. Conservancy.	Insurers likely to become involved.
09/06/2011	A narrowboat was deliberately cast adrift in the middle of the night. The owners were not on board at the time. The boat drifted downstream and it was retrieved to the riverbank by a party of rowers. The River Bailiff was notified.	Midsummer Common	Vessel owner. Landlord (City Council). Conservancy.	The River Bailiff made contact with the owners who were away. Friends were called-upon to fetch the narrowboat back to its usual moorings.
05/06/2011	See Environmental incident, below, of the same date.	Ditton Meadows.		
09/06/2011	A canoeist reported the location of a metal punt which had been moored to the bank and had	Newnham	Landowner (City Council).	River Foreman to confirm location.

	subsequently sunk, lying in approximately 1 metre depth of water, posing a hazard to users of small craft and wild swimmers.			
05/06/2011	A blue motorboat with 6 people on board was reported to the Police speeding on the navigation.	Chesterton	Master of motorboat. Conservancy	The River Foreman attended but was unable to locate the vessel.
04/06/2011	A commercial punt operator was observed berthing his single punt with a compliment of 6 passengers instead of 5 (cameraphone evidence), plus himself as the chauffeur. The punt operator subsequently came to the offices to pay his registration fees (private tariff), claiming that his punt was not being used for commercial tours. He also had access to another operators' fleet of punts. The punt identity could not be confirmed from the picture taken at the time.	Garret Hostel slipway	Punt operator. Conservancy.	A warning letter was given to him, reminding him of the terms of the Code of Conduct for Commercial Punt Operators. Ongoing monitoring of compliance with loading limits.
08/06/2011	A quad (rowing four) went downstream into the territory of an aggressive male swan with pen and 3 cygnets. Upon returning upstream, the male made a threatening display as the quad went past but did not intervene physically. Approximately 60 yards further upstream, the male made a running take-off towards the quad, took off, and hit the cox on the back before dropping off sideways and grabbing the stroke's blade with his beak.	Plough Reach	Conservancy / Natural England / RSPCA	Application to relocate swans on hold until cygnets sufficiently independent and until HM Swan Marker approves the licence.
13/06/2011	A cruiser, new to the Cam, was moored illegally against the towpath along a stretch of the river with an awkward bend, posing a hazard to other navigators who were obliged to change lanes at this point. A major rowing event was due to take place within 48 hours.	Grassy Corner.	Vessel owner. Conservancy.	A notice was served upon the vessel. The vessel keeper moved the cruiser on the same day further upstream to an official mooring site. The cruiser had allegedly broken down.
13/06/2011	A riparian resident notified the offices of a large amount of debris - possibly grass cuttings - floating down the river. One of the College boatmen telephoned the offices shortly afterwards citing that someone was trimming trees outside one of the boathouses and dumping the arisings straight into the river.	Victoria Bridge and Chesterton	Landowner. Conservancy.	The River Foreman was called-upon to attend the site and to ask the person responsible to cease these activities immediately. There was no-one on site at the time of his visit. A warning letter was sent to the boat club afterwards with a reminding them of their requirement to observe the Conservancy's byelaws.
23/06/2011	A narrowboat (allegedly residential, but moored illegally on City lands without a permit to moor) was deliberately released from its temporary moorings and set adrift. Some members of the public managed to recover the vessel and secure it to the riverbank. The keys had been left on board the vessel so a member of the public	Midsummer Common.	Vessel owner. Landlord (City Council). Conservancy.	The River Bailiff identified the vessel from the description given and made contact with the owner of the narrowboat who had no idea that the vessel had been set adrift (not on board at the time of the incident). Numbers were exchanged so that the keys could be returned to

	locked the doors and made contact with the River Bailiff later the same morning.			the owner.
29/06/2011	A boat hirer tripped and fell on top of the grated decking of a landing stage. The metal grate caused serious lacerations and the customer was taken to A&E for treatment.	Bottisham Lock	Environment Agency (owner of structure). Hireboat operating company.	Environment Agency to undertake investigations.
30/06/2011	A speedboat was observed on the navigation exceeding the byelaw speed limit.	Long Reach.	Vessel owner. Conservancy.	See below.
02/07/2011	An unregistered speedboat with a 40 hp outboard engine was plying up and down the river creating a wash which was going over the top of the riverbanks.	Stourbridge Common	Vessel owner. Conservancy.	Notice to be served upon vessel (moorings located, vessel unregistered).
03/07/2011	A narrowboat came into a lock heading upstream. Upon filling the lock, the guillotine gate safety time delay did not function, and the member of the public operating the gate lift button said that the gate continued to raise automatically, creating a great wave of water to enter the lock, making the narrowboat thrash wildly against its fore and aft mooring lines.	Baits Bite Lock	Conservancy.	Lock closed for routine M&E works on 5 July; engineers to look into possible cause of fault.
03/07/2011	A canoeist slipped on one of the boat rollers linking the upper and middle rivers, sustaining a suspected broken leg.	Bishop's Mill Sluices boat rollers	Asset owner (Cambridge City Council). Canoe hire outfitters.	A paramedic and ambulance attended the scene. Landowner notified of potential liability and asked to report to HSE as a RIDDOR incident.
04/07/2011	A large barge set off from their moorings heading upstream. A speedboat was waiting on the opposite side of the river (incorrect navigation lane). A sculler was travelling upstream. The speedboat, with 3 men on board, waited for the sculler to row past and then set off, accelerating to catch up with the sculler passed by at approximately 20-25mph creating as much wash as possible. The waves overlapped the scull's sides but the experienced sculler managed to continue rowing. The speedboat and barge then blocked the sculler from making an overtaking manoeuvre. The sculler's blade became entangled in weed near the bank margin. Once underway again, the speedboat drew alongside at an equal pace and one of the men shouted abuse at the sculler. They then steered towards the scull and the blade became trapped underneath the hull of the speedboat. One of the men grabbed the scull's rigger and lifted the boat up, pressed his face into the sculler's and verbally abused him. He	Plough Reach and Long Reach	Conservancy. Police.	Sculler reported assault to the Police. River Manager has taken witness statement and forwarded to solicitors for action. Another witness contacted and due to provide a statement to the River Manager; ditto action by solicitors.

	continued to lift the boat at a dangerous angle and continued to do so until the sculler was forced into the water. Other bystanders and river users came to his assistance. The barge owner then moved his vessel broadsides across the river to obstruct traffic and became verbally abusive towards other people who were rendering assistance. Whilst the offenders were distracted, the sculler made his escape up river in his scull.			
07/07/2011	A cox was attacked by an aggressive swan. In trying to avoid being snapped at, the cox moved from their seat and almost capsized the boat.	Ditton Corner	Conservancy / Natural England	Biding time until cygnets sufficiently mature for HM Swan Marker to agree to the adult breeding pair's relocation under licence from Natural England.
10/07/2011	A small privately-owned wooden dinghy with a transom-mounted petrol outboard engine overheated and started to ignite. There were 3 personnel on board. The occupants pulled in to the riverbank, got off and abandoned the vessel, the engine still being on fire. A passer-by called the fire service, reporting that a yacht was on fire. As a consequence, three appliances arrived to put out the flames. The Police also attended to speak with the 3 men. The dinghy had no evidence of being registered for use on the Cam.	Riverside	Conservancy. Owner.	Sunken vessel, to be reclaimed to Depot by river crew.

### INCIDENTS: PUBLIC (TOWPATH)

Date	What happened	Location	Whose responsibility	Actions taken
12/04/2011	A large section of a veteran willow pollard fell across the towpath, requiring emergency clearance. There were no injuries.	The Gut	Conservancy	River crew removed the material from the towpath on the same day.
14/04/2011	A padlock securing a bollard - designed to restrict vehicular access to the towpath - was cut. Vehicle tracks attested to an unauthorised vehicle using the towpath, presumably in the hours of darkness.	Baits Bite Lock	Conservancy.	Padlock replaced the same day.
20/04/2011	A small quad bike with two riders was being ridden on the towpath in contravention of the Conservators' byelaws.	Baits Bite Lock	River Manager. Police.	The sighting was reported to the Police who later attended but failed to find the quad bike.
23/04/2011	A cyclist reported a quad bike roaring along the towpath, in contravention of the byelaws.	A14 road bridge	River Manager. Police.	The illegal activity to the Police. Officers attended approximately forty minutes later but there was no sign of the quad bike.
23/05/2011	A pollarded willow tree was weakened by strong winds and dry weather conditions. A large limb split off the tunk and fell across the towpath, blocking the	A14 road bridge		The Conservancy workforce attended on the first working day after the weekend and removed the obstruction and made safe

	public right of way. There were no injuries.			another tree nearby.
18/06/2011	A member of the public reported that a large branch had fallen across the towpath following strong winds over the weekend.	Milton	Conservancy.	The Conservancy workforce removed the obstruction. There were no known injuries associated with this windfall.
28/06/2011	A mini-moto was being ridden along the towpath in contravention of the Conservancy byelaws. The rider was warned that he was breaking the law. He refuted this, saying that he was within his rights to ride on the towpath.	Milton	Conservancy. Police.	The matter was reported to the Police
10/07/2011	A drinking water bowl provided for dogs was stolen from outside the offices. The thief was identified walking along the road with the bowl in his hand.	Baits Bite	Police.	Reported to Police. Individual due to be interviewed on another disciplinary matter anyway.

### INCIDENTS: ENVIRONMENTAL

Date	What happened	Location	Whose responsibility	Actions taken
11/04/2011	A commercial punt operator was refurbishing a punt and he managed to spill the contents of a one litre can of oil-based paint into the river.	Jesus Green	City Council (as landlord to the licensed operator). Environment Agency (responsible for water pollution).	River Foreman attended to ascertain extent of pollution. The material had already dispersed. City Council and Environment Agency notified.
12/04/2011	Tourists on a punt tour were disturbed to see two ducklings being killed by passing punts. They found the disrespectful nature of the punt operators to be an utter disgrace to the City.	College Backs	Commercial punt operators.	Response sent to originator of complaint.
14/04/2011	A member of the public observed a group of men, believed to be of Eastern European origin, trying to catch swans on the river, possibly for the pot.	Stourbridge Common	Police / RSPCA	The witness reported the behaviour to the local Police.
19/04/2011	A man and his young son were fishing illegally in the main river without rod licences during Close Season. When challenged, the man became hostile.	Baits Bite Lock	Environment Agency. CFPAS Ltd Bailiff.	River Manager reported the illegal activity to the Environment Agency and departed the site immediately.
20/04/2011	Three youths were fishing illegally during Close Season beside a weir. The River Bailiff approached them and advised them that they were breaking the law. They retorted that they didn't care and they weren't bothered. The group moved to the opposite side of the river and resumed their fishing there	Jesus Weir	Environment Agency.	The Bailiff reported them to the EA Fisheries' Enforcement team for further action.
30/04/2011	Staff from a streetside ice cream vending outlet were alleged to have thrown surplus carton lids into the river over a bridge parapet before closing business for the day. A nearby punt operating company deployed its staff to clear the carton lids from the river before they dispersed.	Silver Street	Conservancy. City Council (issuer of trading licence).	A warning letter was sent to the operator via the City Council. The operator contacted the offices and claimed that it was a case of mistaken identity.
09/05/2011	There was an oil spill on the river	Elizabeth Bridge	Environment Agency.	Point source could not be confirmed. Likely source an automatic bilge pump from a moored vessel.
16/05/2011	Two people were observed fishing illegally on the main river during Close Season.	A14 road bridge	Environment Agency. CFPAS Ltd Bailiff.	EA officer attended but did not find the offenders.
17/05/2011	A member of the public was	Stourbridge	Environment Agency.	The fisherman obliged the

	fishing illegally on the main river during Close Season. He was asked to pack up his tackle and leave the site.	Common		River Manager's request without hostility.
19/05/2011	The Environment Agency received a call from a member of the public reporting people fishing illegally on the main river during Close Season.	Grassy Corner	Environment Agency.	An enforcement officer attended but he was unable to locate the individuals
20/05/2011	A complaint was received about excessive noise being created by a punt operator with a 'ghetto blaster', plus a congregation of moored punts which were causing an obstruction to passing traffic.	Garret Hostel Bridge	City Conservancy. Council.	City Council enforcement officer and River Bailiff attended. Notices were issued.
21/05/2011	A member of the public reported a dead dog in the river.	Newnham.	Various.	River Foreman unable to locate body. Commercial punt operator alerted to likelihood that it would drift downstream towards sluices adjacent to their moorings.
28/05/2011	A member of the public walking beside the river noticed a petrochemical-type oil slick on the river, possibly originating from a moored boat. No description was given of the suspected vessel. The report was sent by e-mail to the office over a bank holiday weekend and was not therefore received until the 3rd day after the event.	Riverside	Environment Agency.	The member of the public was advised to contact the Environment Agency in the future using their telephone hotline number to ensure a prompt response.
31/05/2011	A family of swans was in the navigation lane. Two rowing eights came around a corner at full pressure. Two members of the public shouted at the crews, telling them to 'stop' before they crashed into the birds (two adults, four young cygnets). One of the crew's blades hit the cob square in the chest. Number three crew told the members of the public to 'f-off'. One of the members of the public, a riparian landowner, followed the crew in his small motor vessel to obtain the vessel registration number for the record.	Plough Reach	River Manager. Club governing body.	A complaint was submitted to the club's governing body.
05/06/2011	Two narrowboats moored up beside a private paddock and proceeded to have a party, playing very loud music, causing a noise nuisance to local residents some 300 metres away. The party took place on the same weekend as a large civic 'alternative' fair. A large speaker had been temporarily set up on the roof of one of the narrowboats. Following service of notice, one of narrowboats moved off promptly; the Officer was unable to obtain the skipper's details. The owner of one narrowboat would only provide his details once the Police officer demanded that he should reveal his identity. The second boat then left the site and proceeded upstream, colliding with a rowing crew some 500 metres upstream. Both boats then alighted on a free-for-all mooring near the City Centre. One boat was a Cam-resident; the other a relative newcomer to the	Ditton Meadows and Chesterton	Conservancy. City Council. Police. Environment Agency.	An Environmental Health Officer attended and asked if the group could turn the music down. Initially, they obliged this request. Two and a half hours later further complaints were received from local residents so the Officer returned to the site with Police support and served notice. Witness statements taken with a view to raising prosecution proceedings for breach of Conservancy byelaws.

	Conservancy Area.			
13/06/2011	A complaint was received via the Environment Agency. An eyewitness alleged that a barge owner was disposing of foul waste directly into the river instead of using the sanitary station provided for this purpose approximately one mile upstream.	Penny Ferry public house	Vessel owner. Conservancy. Environment Agency.	General information letter sent to Penny Ferry moorers about the correct disposal of sewage.
17/06/2011	The City Council received several complaints about a dead dog floating in the river.	Victoria Avenue	Conservancy. City Council Environmental Health team.	The body was found by the Conservancy workforce and identified as a muntjac deer. It was removed from the navigation
20/06/2011	A rowing crew member suffered rudder failure just after setting off in a race. They pulled into the bank and once the race had passed, they lifted the boat out of the water onto the bank to diagnose the problem. One of the crew members trod on a wasp's nest hidden in the grass riverbank. The wasps reacted quickly and the crew member received 25 stings and he almost dropped the boat. All of the crew ran away from the wasps carrying the eight.	First Post Reach	Conservancy	Search made for nest. Not located.

### INCIDENTS: OTHER

Date	What happened	Location	Whose responsibility	Actions taken
11/06/2011	A member of the public observed three men in a boat at a lock writing vulgar graffiti on the lock structure. He took photographs of the offenders.	Bottisham Lock	Environment Agency (owners of structure).	Complaint forwarded to Environment Agency asset manager and enforcement officer. The Environment Agency River Inspector visited the site and, with the Police, was pursuing the individuals concerned.
22/06/2011	A 53-yr old homeless man was subjected to an attack and suffered severe facial injuries. His body was pushed into the river and he was left for dead. A member of the public saw the body and reported it to the Police.	Jesus Green	Police.	Paramedics attended but failed to resuscitate him; he was pronounced dead at the scene. The Police secured the area - including banks on both sides of the river and a punt station - whilst they conducted their forensic investigations. Two teenagers were arrested and held on suspicion of murder.